**EXHIBIT M** 

FP

Financial Advisory Service Account Setup Form for Non-Senior or Advanced Financial Advisors Account Number 3 Advisors -013Frocessor's Name (print) Date Megan Penrod **Primary Client Data** First Client Data Second Client Data Honorific Mr. 18 Mrs. Ms. ☐ Mrs. ☐ Ms. CONNIE First Name Middle Name/Initial SIMONS SMONS Last Name **9**66-40-7232 Social Security Number Birth Date (mm/dd/yyyy) Sex E Female ☐ Male Male ☐ Female Citizenship Code\* U.S. Citizen (Y) VU.S. Citizen (Y) Resident Alien (R) Resident Alien (R) Foreign Residing Alien (F) Foreign Residing Alien (F) Citizenship Country (if other than U.S.A.) FOURTH STREET Street Address Apartment Number City State 1590 1/590 Zip Code 5/6 Client Home Phone (include area code) 516 997-5170 516 Client Business Phone (include area code) E-mail address (optional) Married (must include spouse info.) □ No Yes ☐ No Domestic Partner (I) No ☐ Yes ☐ Yes D/No Is Client Self-Employed? ☐ Yes ■ No W/No is Client an American Express Employee? 

Yes ☐ Yes 1 No American Express employee/ Advisor Number (if applicable) \*A resident alien is a foreign citizen residing in the U.S. A foreign residing alien is a foreign citizen not residing in the U.S. Type of Client indipate the type of client by checking one of the following: TClient Planning (001) ☐ Financial Institutions Group — FIG, CPA or JCAT ☐ FES (003) (T5/971) Affinity Market Code must be entered here ☐ Corporate Office Employee Planning (004) (FIG cover sheet must be attached to this paperwork.)

1) FAS Service Agreement 94001 or supplement 71298

3) Payment (e.g., check, redemption form, etc.)

2) FAS Account Setup Form

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# **American Express Financial Advisory Service**

## Service Agreement

American Express through American Express Financial Advisors Inc. (the "Company") agrees to perform the financial advisory service for you on the following terms and conditions:

The American Express Financial Advisory Service brochure (Form 94003) and any current supplement to this brochure contains important information regarding the Financial Advisory Service option you (the "Client") selected and is part of this Service Agreement ("Agreement").

No assignment of this Agreement by the Company will be effective without Client's consent.

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#### 4. Confid entiality

The Company and Client agree that all of the above-mentioned information and data furnished to the financial advisor, pursuant to Paragraph 1, shall not be disclosed by the Company to any other unrelated person, firm or entity without Client's prior consent, unless disclosure is required by law.

## 5. Customer Privacy

Client understands and agrees that as described and defined in "An important Notice Concerning Our Customers' Privacy" (the "Notice") American Express Financial Services companies may disclose or use Customer Information to provide the Client with offers for products and services that they think may complement the Client's financial goals, needs and circumstances. Client may choose to opt out of certain disclosures and uses of Customer Information by placing an "X" in appropriate box on the opt-out form included with Notice. The descriptions in the Notice provide the Client with full explanation of choices. If Client has questions about the opt-out choices, Client may contact the financial advisor or call 800-297-8018.

Client also understands that if not selecting the opt-out choice, Client is authorizing disclosure of credit-related and financial planning in formation among American Express Financial Service companies and affiliates. This disclosure includes:

- Credit-related information that is collected by an American Express Financial Services company to other American Express Financial Services companies or American Express affiliates, other than as permitted by law; and
- Financial planning information (Customer Information American Express Financial Advisors collects to provide your financial plan, consulting or investment advisory service) to other American Express Financial companies or affiliates for marketing mailings for these affiliates' products and services.

Client further understands that selecting the opt-out choice makes it more difficult for the American Express Financial Services companies to provide the Client with offers for insurance and other product alternatives consistent with the Client's financial goals and circumstances, as well as offers for credit or charge card products, lines of credit, extended payment options and margin lending accounts.

## 6. Disclosure or interest and capacity

The financial advisor will or may recommend that Client purchase or sell investments and enter into other financial transactions. Client will have no obligation hereunder or otherwise to follow any such recommendations. If the Client does enter into one or more transaction(s) recommended by advisor, then, in addition to the compensation provided for above, Advisor will or may receive a commission or other financial benefit as a consequence of the transaction.

# No assignment of the Agreement by the Company will be effective without Client's consent.

After looking at all of Client's financial data, the financial advisor may find it necessary to recommend further assessment in a specific area that has not already been designated. If Client agrees, Client will be asked to sign a new Agreement and pay the additional fee. Under those circumstances this Agreement will be null and void.

Client's service will address Client's financial concerns based on Client's current financial situation and Client's future needs and objectives. The service will be based on the personal financial information that financial advisor obtains from Client. It also will be based on assumptions that Client selects and certain other planning assumptions determined by the Company. For the service, the overall rate of return used in determining net worth and cash flow beyond the current year will be calculated based on Client's risk tolerance toward achieving each goal selected, Client's assumed average tax rates and global inflation rates specific to each goal that financial advisor helps you select.

Client recognizes that the value and usefulness of the Financial Advisory Service will be dependent upon information that he/she provides and upon his/her active participation in the formulation of financial planning objectives and in the implementation of plans to attain those objectives. If required, Client will be asked to complete a detailed questionnaire provided by the financial advisor. Client will also provide copies of financial documents as the advisor may reasonably request in order to permit complete evaluation and preparation of recommendations for Client.

Client agrees to discuss his/her requirements, objectives and projected future needs candidly with the financial advisor and to promptly inform financial advisor of material changes in circumstances, needs, objectives and other information Client previously provided to the financial advisor. Client further agrees that neither the financial advisor or the Company shall have any liability for Client's failure to promptly inform the financial advisor of material changes in Client's financial circumstances which may affect the manner in which Client's assets are allocated.

The financial advisor shall have no obligation to make any recommendation or give any financial advice to Client, which in the sole judgment of the financial advisor, would be impracticable, unsuitable, unattainable or undesirable. It is understood that the financial advisor provides financial services of the type contemplated hereunder, as well as other financial services for a number of clients.

Concurrently with receipt by Client of the agreed upon services, Client may receive, without charge, if previously requested, a life insurance analysis provided by a licensed life and disability agent. The financial advisor will receive no compensation on account of any life insurance analysis and/or recommendations provided to Client. The Company does not provide analysis or recommendations concerning insurance policies, annuities, legal advice or document preparation as part of this service. The Company does not monitor the day-to-day performance of the Client's specific investments. Retirement Accounts

Client agrees that neither the financial advisor nor the Company is acting as a fiduciary within the meaning of the Employee Retirement Income Security Act of 1974 (ERISA) or Internal Revenue Code of 1986, including with respect to asset allocation services provided Client, and that financial advisor and the Company are not providing investment advice for a fee that will be the primary basis for Client's investment decisions on IRA, TSA, government plan or ERISA (e.g., 401(k)) assets. To the extent an asset allocation service identifies any specific investment alternative, Client understands that other investment alternatives having similar risk and return characteristics may be available, and that Client's plan sponsor, for government or ERISA plans, or the financial advisor can assist Client in obtaining information on other potential investment alternatives.

#### 7. Arbitration

Any controversy or claim arising out of or relating to this contract or the breach thereof, shall be settled by arbitration in accordance with the Rules of the American Arbitration Association, and judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. However, this paragraph does not constitute a waiver of any right provided by the Investment Advisers Act of 1940.

any right provided by the Investment Advisers Act of 1940.	ever, trus paragr	aph does not c	onstitute a waiver
Signature and Taxpayer Identification Number Certification			
By signing below, Client acknowledges (1) having received and read the (2) that Client understands and agrees to all terms contained in this Agreservice Client selected.  Backup Withholding  Check this box if you have been notified by the IRS that you are curre check this box if: (a) you are exempt from backup withholding, or (b) are subject to backup withholding as a result of a failure to report all i you that you are no longer subject to backup withholding.	eement and the	brochure that	lding. Do not
Client certifies under penalties of perjury as required by Form W-9 of the Security number is the correct taxpayer identification number and that the in this form is correct.  Instance Simos 076-44-6727	e Internal Reven he backup with www.cs Signature	nue Service, tha holding inform	at the Social action as provided Date
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